central technology

Communications
Telecommunications

Our modern, future proof, intuitive unified communications solution that can help take your business to the next level, helping to improve collaboration, boost productivity, increase mobility and enhance the customer experience. You can benefit from reducing your operation costs whilst having peace of mind with the inbuilt security features protecting your phone system from attacks.

We provide a robust, fully equipped communications system which allows you to connect with your colleagues and customers.

Fully managed service
We provide a full end-to-end service, cutting out the middle men as we act as a single point of contact for all communication needs.

Inclusive 24/7 support
Our in-house UK based support centre is on hand 24/7 with any queries you may have.

Direct connections
We use resilient connections directly into the BT IP Exchange meaning there is no single point of failure.

Resilient infrastructure
We host your telecoms solution on our private cloud using resilient infrastructure.

Phone numbers ready-to-go
We are registered with Ofcom and have in excess of 40,000 numbers ready to assign to your business.

Removing the need for hardware
Cloud hosted solutions remove need for onsite hardware, strengthening a business's disaster recovery plan.

Flexible and affordable
You may think a fully integrated telecoms solution is a business luxury but with our solution costs up to 80% less than comparable providers with no per extension charges. The solution is easy to install and manage with 24/7 support from our service desk.

Tailored to your business
Our telecoms solution gives you complete flexibility to your business needs. This cloud-based phone system allows your employees to hot-desk and tele-work from anywhere at any time.

Use and performance monitoring
With an experienced in-house software development team, we can provide a positive user experience for both service use and performance monitoring.

Managing security
The system can quickly be configured according to your organisation's changing requirements, while your employees can manage calls easily and effectively. Call History can be used to view all calls made, received and missed, bar unapproved call types with Call Barring and allow access to phones using Authorisation Codes.

Internet Connectivity

Internet connectivity is integral to all aspects of IT, keeping you up to speed with your business goals. We can provide high-standard internet connectivity by working closely with some of UK's best providers. We offer a range of solutions to fit any business need, keeping you online and working efficiently.

Internet connectivity is vital to your business communications as it allows you to engage with your customers, and therefore enhance your customer service. Not having a strong internet connection can cause disruption and costly downtime if not consistent.
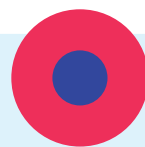
Reliable support for your business

Our 24/7 UK-based service desk is always on hand to support. Slow internet can cause disruptions and cost your business with excess downtime. With our professional team of technical specialists on hand you can count on being up and running in no time.

Bespoke, secure solutions

We have complete control over our infrastructure which allows us to provide a bespoke solution and faster incident response. We work with some of the largest networks in the world, using nationwide ports which allows us to boost your security and improve your communication.

Microsoft Teams

The basic idea of Microsoft Teams is simple, do all your collaboration and work in a persistent chat mode, Teams allows users to share files, create meetings, and more, all in one chat console. These useful features will only make Teams even more user-friendly and convenient.

Businesses large and small are depending on Microsoft Teams to stay connected whilst ensuring the highest levels of security and privacy credentials. Microsoft's approach to privacy is grounded in their commitment to giving you transparency over the collection, use, and distribution of your data.

Simple and effective interface

Teams is designed with a simple and intuitive user interface, making it easy to learn and use so your employees can concentrate on performing their jobs more effectively.

Improved collaboration

Create documents and collaborate on projects with access to Word, Excel or PowerPoint in Teams thanks to the tight integration with Office 365.

Book meetings with ease

Book meetings with ease as Microsoft Teams syncs with your calendar and pulls in existing appointments so deciding on a meeting time is simplified.

Flexible working

Your current and new employees have the flexibility to join a meeting from anywhere in the world and work alongside team members meaning you can harness talent from across the globe.

Accessible, secure file storage

Forget about additional file servers: you can upload all your documents to the Files tab in corresponding channels of your team. These files can also be found in your team's SharePoint folder.

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