



Case Study

Future-ready server and fully managed backup for high-end retail business



The challenge

Cymbiosis, a respected supplier of high-end audio equipment, had been operating with an **ageing server that was beginning to show signs of performance degradation and limited capacity**. As the business continued to grow, it became essential to replace the server with a solution that could **deliver improved performance, enhanced reliability, and a longer-term platform for the future**.

In addition, their backup solution was based on the standard Windows Backup utility, which lacked the flexibility, visibility, and recovery assurance required for a modern business environment. Cymbiosis needed a **more robust backup strategy** to ensure their systems and data were fully protected.

The solution

Central Technology replaced the existing infrastructure with a high-performance, high-capacity server running the latest server operating system, tailored to meet Cymbiosis's current and future needs. Alongside the hardware upgrade, we implemented Veeam Backup & Replication to deliver a modern, reliable, and fully managed backup solution.

1

Server Upgrade: Installation of a new server with increased processing power, memory, & storage to improve system performance and resilience.

2

Modern Operating System: Deployment of the latest server OS, with improved security, stability, & support for current applications.

3

Advanced Backup with Veeam: Migration from Windows Backup to Veeam, offering image-based backups, fast recovery, encryption, & monitoring.

4

Minimised Disruption: Out-of-hours installation, including weekend deployment, to ensure no impact on business operations.

5

Expert Engineering: Dedicated support from experienced engineers to manage the process from planning to final handover.

The outcome

Cymbiosis now benefits from a significantly more powerful and reliable IT infrastructure, with a future-ready server environment and a fully modernised backup strategy. The upgrade was delivered with minimal disruption thanks to our proactive planning and weekend engineering support. The business can now operate with greater confidence in the stability and security of their systems.



What our customer has to say!

Cymbiosis
Audio Consultants

"Just wanted to say thank you to Central Technology for the recent server upgrade here. Everything went well and it has been performing just fine since installation. I would particularly like to extend our thanks to Mike for all his diligent work on the Sunday in getting everything sorted with the minimum of fuss. It's always a pleasure to have him working here with his hardworking attitude and cheery disposition"

Phil Mulvaney

Sales Manager,
Cymbiosis

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