

Managed IT Support for Hospices



Our award-winning managed IT support specifically caters to the unique needs and challenges hospices face. We don't believe in a 'one size fits all' approach - instead, we offer bespoke support packages to align with your hospice's strategic goals, operational needs, and financial constraints. From helping you meet NHS Data Security and Protection Toolkit requirements, to enabling agile working and safeguarding sensitive patient data, our solution fills any gaps in technical expertise and gives you back time to focus on what matters most: compassionate care.

CT's Hospice Package



Our package offers discounted services including but not limited to:

- Free onboarding
- · Support for clinical staff
- 365 licensing
- · Labour and project costs
- Monthly backup services
- Onsite Support

Hospice Strategic Review: Aligning IT with Strategy

The review helps you achieve compliance, cost control, and innovation with confidence. Included as standard in our support package, it ensures your technology roadmap aligns with organisational goals by:

Managing Costs

Delivering value within financial constraints.

Ensuring Compliance -

Embedding standards such as the NHS DSP Toolkit for data security and governance.

Maximising Investments -

Leveraging Microsoft 365 licensing to boost collaboration & efficiency.

Driving Digital Transformation -

Identifying opportunities to modernise processes and improve patient and staff experiences.



Compliance & governance support

Providing support to ensure the DSP toolkit is adhered to, including vulnerability scanning and security monitoring.



On-site engineering days

We'll ensure that we provide scheduled and regular onsite engineers for staff members, if required.



Out of hours support

We'll support, maintain, monitor your systems & respond to critical incidents whatever the day or time of the week.



Governance data report for trustees

We'll provide a quarterly report based on the measurable outcomes of the agreed IT strategy.



Third party management services

We'll manage your third-party problems, such as clinical systems, so you don't get stuck in the middle of providers.



Acredited to the highest standard

Providing exceptional IT solutions and services to hospices - backed by trusted accreditations like NHS DSPT, ISO 9001 & 27001, Cyber Essentials & Gold Microsoft partner.





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