

Managed Data Availability: Essentials



Are you confident your organisation can perform a complete, timely data recovery? Managed Data Availability is a co-managed or fully outsourced service wrap for Veeam & CommVault workloads, combining best-practice implementation, proactive optimisation and comprehensive monitoring alongside our skilled engineering team.

Critical operational risks & threats:

Limited internal expertise

Internal teams may lack the specialist knowledge or time needed to configure and recover backup systems effectively.

Compliance pressure

Regulatory requirements and board-level expectations demand demonstrable recoverability and robust backup assurance.

Operational impact of data loss

Significant data loss due to unrecoverable data can cause critical service disruption, downtime or full operational failure.

Configuration vulnerabilities

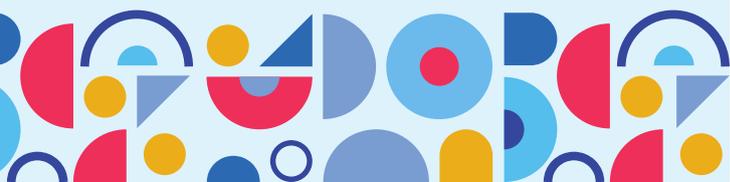
Misconfigured backup settings can expose restore points and weaken resilience during cyber incidents.

Compromised restore integrity

Backups are a major target during cyber attacks, increasing the risk of compromised restore points and failed recovery attempts.

Service overview

- End-to-end management**
Complete management of your backup environment, delivering proactive improvements and rapid incident response.
- Best-practice reviews**
Regular configuration reviews aligned to industry standards and CT best practices.
- Regular recovery testing**
Routine recovery tests to validate that your data can be restored effectively.
- Continuous monitoring**
Backup operations are monitored, with automatic alerts raised to CT's support team for investigation.
- Compliance reporting**
Clear reporting evidencing operational health and testing activity, helping meet regulatory requirements.
- Recovery readiness**
Training and documentation to support effective recovery, plus integration with built-in threat-detection tools.



Recovery assurance

Current challenges

Limited confidence in full data recoverability

Recovery failures only identified during live incidents

Backup repositories at risk during cyber-attacks

Insufficient in-house expertise for complex recovery operations

RPO targets not consistently met, risking data loss

With Managed Data Availability

✓ Board-level assurance in complete recoverability.

✓ Recovery integrity validated through scheduled testing.

✓ Hardened backup with monitored protection.

✓ 24/7 access to CT's specialist recovery engineers.

✓ Consistent RPO achievement via reliable backups.

Looking for more comprehensive recovery RTOs and uptime SLAs?

Discover our Complete package



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