Strategic IT Review

Align your IT to the needs of your business today

"We take the time to understand your organisation and IT infrastructure to ascertain the challenges you face."
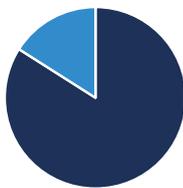
**Chris Barr,
Technical Director**

Are you making the most of your IT?

Many businesses regardless of their size or market sector fail to get the full benefit of technology they have invested in.

To ensure that your investment in IT is maximised, a tailored, strategic plan must be put in place.
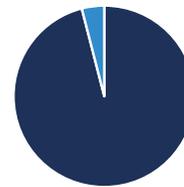
Our team use their extensive knowledge and expertise to provide a consultative approach to help you challenge conventions and deliver strategies that will help align the IT with your business objectives now, and for the future.

While businesses have the utmost dependency on IT, business leaders feel that their strategies are unsatisfactory

84%
While businesses depend on IT for 84% of their functionality...

96%
of CIOs feel that their IT strategies areless than adequate.

Source: Info-Tech Research Group

Strategic Approach to IT

A Strategic Review will outline the prioritisation of short, medium and long term IT requirements. It provides direction and focus to allow business owners to work to an agreed technology roadmap with specific, measurable targets. This enables a business to acheive its goals and help the organisation go where they need to over the following 3-5 years.

Through work with our customers, CT has found that many organisations do not benefit fully from the technology they have invested in. CT's strategic approach to IT allows organisations to totally understand the standard of their IT infrastructure.

As technology is constantly evolving, many business owners consider IT to be costly and time consuming. To ensure that investment in IT is maximised, a tailored, strategic plan must be put in place. Whilst carrying out the IT review CT will identify where you are, where you are going and what IT strategy is needed to achieve your business objectives. We will enquire, analyse and make suggestions to help improve efficiency and solve your problems now and for the future.

Key Benefits

Why your organisation should consider a strategic review

Support Business Plans

Ensure IT systems will support your current and future business plans

Uncover Hidden Risks

Understand any hidden risks within your organisations infrastructure

Budget Planning

Generate a clear strategic plan for IT along with budget planning

Prioritise Requirements

Prioritise short, medium and long term IT requirements

Maximise Investment

Ensure your business gets the most from your IT investment

5 Steps to our Strategic IT Review

**The experience of working with CT must be seamless, easy and effective.
We have broken down the 5 steps to our Strategic IT Review below:**

1.

Together we invest time to understand your organisations current IT infrastructure and company vision

2.

Infrastructure auditing and in-depth analysis of business and technical objectives

3.

Expert evaluation of all information gathered to determine your technology roadmap

4.

Presentation of findings, risk analysis and recommendations

5.

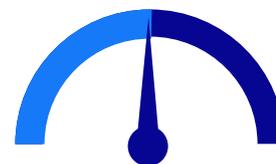Detailed plan devised and proposed schedule of delivery prepared

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**Our findings are presented in an easy to understand format.
Our Technical Consultants go through the proposed actions one by one.**

Infrastructure

Applications

Data & Comms

Findings, Risk Analysis & Recommendations

Findings

Our consultancy team provide an in-depth analysis of the infrastructure, including local and wide-area networks, server infrastructure, back-up and business continuity arrangements. This all-encompassing research exercise will also cover existing strategy, policies, support arrangements for users and establishing their views of the current set-up and future requirements.

Risk Analysis

This is an easy-to-understand benchmarking of each area of the scope of your review, which is rated using a Red, Amber, Green colour code, showing the comparison of your IT with the company's peer group – namely companies of a similar size in a similar sector to the organisation. This RAG assessment will show where you currently sit on each area assessed, and show where you will be after an agreed period – the clear intention being that the colour code improves markedly over this period.

Recommendations

Each recommendation is justified as to why it is being recommended, and is categorised by technology areas. This is presented in the form of a technology roadmap to help you understand the scope of works and plan for the future.

Customer Testimonial Pacifica Group Ltd

"Pacifica Group Primed for Further Growth After CT's Strategic Review"

CT began working with Pacifica Group in 2007. An award-winning company, Pacifica Group is one of the UK's leading providers of home services, which includes electrical appliance repair and maintenance, boiler installation, renewable energy and product warranty solutions.

The Challenge

Employing over 480 members of staff it also operates largescale warehousing and distribution centres to support its field based 250-strong engineering workforce with the parts and equipment required for domestic repair and maintenance works Pacifica Group carries out throughout the country. Pacifica Group's sophisticated and accurate warehouse management software systems ensure next day delivery and minimal returns, as well as online tracking and time delivery facilities.

Because of Pacifica Group's rapid growth, system reliability is crucial – IT downtime is expensive and potentially damaging to the firm's reputation for excellence. The firm needed an IT system that would support them in their future goals ensuring a resilient IT system is in place that is easy to maintain, monitor and is importantly scalable.

The Solution

The in-depth strategic review allowed CT to work with Pacifica Group to fully understand its business plans going forward, planned changes and identifying areas in the IT system that required improvement. This allowed CT to produce a review which detailed the current risks identified and the potential impact to the plans for the future, the review was then used to formulate a road map detailing short, medium and long-term projects to build the platform required.

Due to the bespoke nature of some of the systems used by Pacifica Group, CT worked with Dell to arrange loan hardware to carry out a proof of concept to ensure the investment planned would provide the expected benefits allowing Pacifica Group to be confident they were making the correct investment.

The strategic engagement project has provided Pacifica Group with a clear plan and budget and the confidence to know that their IT system will support them in providing the excellent level of customer service on which their strong industry reputation is based.
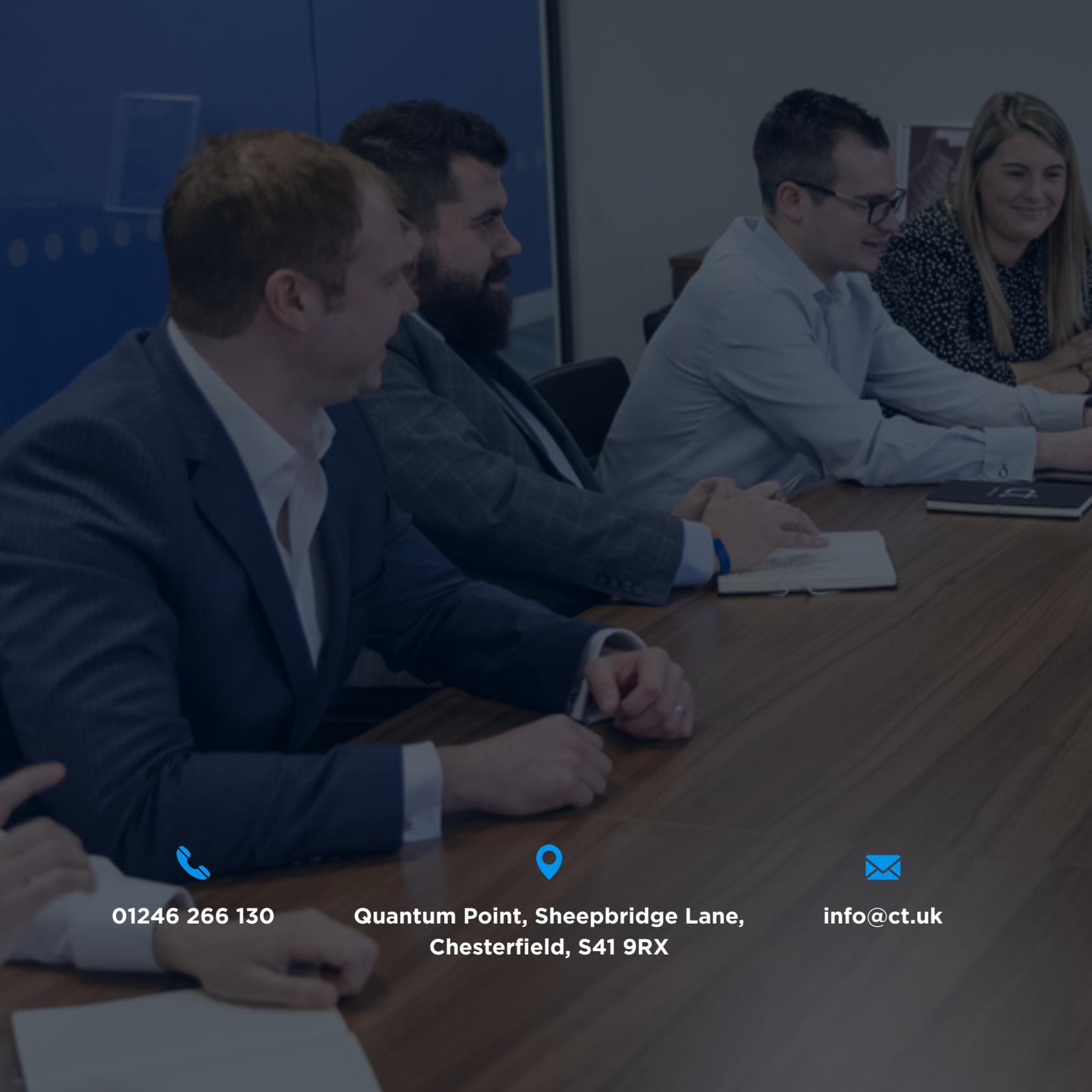
"Can your IT do that?"

Contact

It's time to start making the most
of your IT investments.

Speak to a member of the team today.

Call **01246 266 130** or email **info@ct.uk**

01246 266 130

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