



# Disaster Recovery Case Study

**Flethers Solicitors**

CT began working with Flethers in 2018. The business is one of the UK's top 100 law firms, employing a 350 strong legal team, specialising in medical negligence, serious injury and motorcycle accidents.

## The Challenge

An organisation of this scale cannot afford for any core services to be down for any amount of time as it can have huge implications both financially and in terms of reputation. Flethers needed a solution that would seamlessly fit into their environment whilst meeting their strict and important recovery time objectives.

**CT's Disaster Recovery Solution  
is Powered by Veeam®**

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## The Solution

CT's DRaaS solution is built on Veeam's Cloud Connect platform which allows the allocated cloud resources to seamlessly integrate with Fletcher's existing onsite Veeam Backup & Replication environment. Replication jobs were configured to replicate the appropriate virtual machines on a schedule to meet Fletcher's RPO (recovery point objective).

A dedicated firewall matching the existing devices used by Fletcher's was collocated in one of CT's datacenter locations to provide external access to the replicated servers in the event of a full failover. In the event of a disaster two failover options are then available; a partial failover to allow certain virtual machines to be powered on in CT's environment and transparently connected to Fletcher's local network or a full failover whereby all virtual machines are powered on in CT's environment and users access remotely via the firewall.

Our experts continue to work closely together with Fletcher's to maintain the highest level support and advice on data availability to ensure their solution meets any changing requirements. At all times a dedicated team of IT specialists is at hand throughout the service, with direct escalation to director level.

## What the Customer Thinks

“ As an existing Veeam customer, Fletcher's approached CT to provide a DR solution that allowed the ability to spin up our core IT systems on an external cloud platform should a disaster affect our site or IT infrastructure. CT's DR experts worked closely with Fletcher's to truly understand our business needs, identifying our core services and what resources were necessary to replicate in their DRaaS environment. ”

Head of Network and Infrastructure  
Fletcher's Solicitors



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