



# CT Voice

The Cloud-based Phone System

**CT Voice is a hosted business telephone service that resides in the cloud rather than your office. It provides an extensive range of fixed and mobile telephony capabilities accessed through an easy-to-use web portal. The service allows you to easily manage your environment whilst enabling your employees to maximise their productivity.**

## **Easily control your fixed and mobile telephony**

CT Voice has many business features with an emphasis on control and administration through the web that takes the burden away from your IT team. The system can quickly be configured according to your organisation's changing requirements, while your employees can manage calls easily and effectively.

With only a minimal capital outlay required, a reliable and proven service and a jargon-free approach to telephony and communications, CT Voice is suitable for any size business looking to improve its productivity and image.

**Speak to a technical specialist today for more information.**

Call **01246 266 130**  
or email **[info@ct.co.uk](mailto:info@ct.co.uk)**

## **What makes CT Voice different?**

### **Premium handsets plus desktop and mobile clients**

CT Voice provides high standards of phone interoperability with its useful desktop and mobile clients plus a choice of premium handsets from a range of manufacturers.

### **An easy-to-use web interface providing feature control and valuable user information**

With an experienced in-house software development team, we can provide a positive user experience for both service use and performance monitoring.

### **The CT Voice network, reliable and secure**

We lead on quality of service, scale and reliability. In addition to the network, we can easily and quickly transfer your existing phone numbers onto the CT Voice platform.

### **Broadsoft call controller platform**

Supporting millions of business users worldwide, the world's leading call controller platform from Broadsoft sits at the heart of CT Voice providing the broadest feature set and a sole focus on delivering the richest user experience in unified communications.

# Key Features



## Team Working.

- **N-Way Call** for convenient collaboration with colleagues
- Common or customisable settings for **Sites, Groups and Departments**
- Hold a call and pick it up on another phone with **Call Park**
- Answer a group member's phone with **Call Pick Up**
- **Instant Group Call** enabling efficient collaboration



## Mobile & Flexible Working.

- **Home Worker** lets you take your profiles and settings to your home office
- Never miss a call with **One Number Anywhere** and **Sequential Ringing**
- Keep track of important calls with **Call Notify by Email**
- Use your number and preferences on any enabled phone in your company with **Hot-Desking**
- Use your number and profile on any phone, anywhere with **Remote Office**



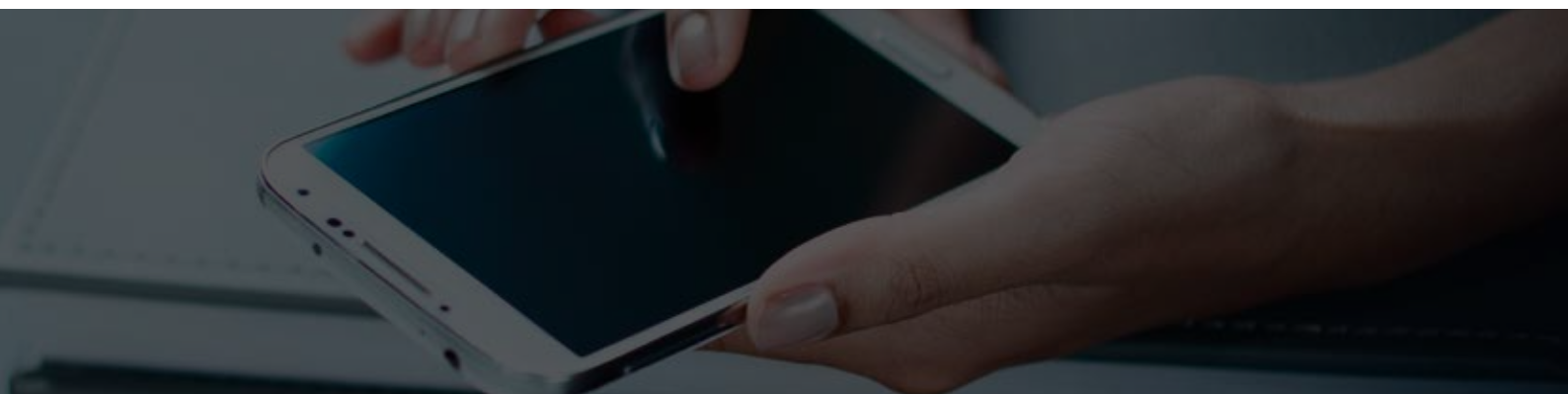
## Security & Fraud Prevention.

- Use **Call History** to view all calls made, received and missed
- Bar unapproved call types with **Call Barring**
- Allow access to phones using **Authorisation Codes**



## Work Efficiently.

- Easily make a call with **Click to Dial** through the user interface or client
- Use **Presence or Pre-set Availability Profiles** to manage incoming calls
- No more unwanted calls with **Anonymous Call Rejection** or **Selective Call Rejection**
- **Company directory available** from the handset and up to 100 speed dials for your favourite numbers



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